

Presenting “Leadership in an Age of Advancing Technology”

16th Annual Leadership Conference



The Quality and Productivity Commission (QPC) hosted the 16th Annual Leadership Conference on May 16, 2018 at the Music Center. This year’s theme was “*Sensors and Sensibility: Leadership in an Age of Advancing Technology.*” The Annual Leadership Conference is jointly sponsored by the Board of Supervisors, Chief Executive Office, and the Quality and Productivity Commission.

Commissioner Jacki Bacharach served as this year’s Leadership Conference Committee Chair and Commissioner Shawn Landres, QPC Chair, served as Facilitator during the conference. Commissioner Landres welcomed an estimated 200 attendees to the conference. An additional 300 guests participated via web-streaming. The conference highlighted the role of government “preparing for the future of work in the government.” The Center for Digital Government lists cyber security, open data/data governance, disaster recovery, and business intelligence as top priorities for government today.

The Keynote Speaker was Dustin Haisler, Chief Innovation Officer, e.Republic, Inc. Haisler, pictured above, presented on where government is in relation to citizen’s expectations, and how government is adopting and adapting to technological changes. How does technology impact work today? There are 7.53 billion people worldwide, yet there are 8.7 billion devices in use around the world. Of the total population worldwide, 41% are connected to the internet. Additionally, it’s projected that 50% of the American workforce (74 million) will be freelancing by 2020, and millennials will make up 75% of the global workforce by 2025. The workforce of the future is very different from today!

This year’s *New Ideas Panel – Future of Knowledge Work* included Dr. Lori Bettison-Varga, Director, Natural History Museum, Mark Pestrella, Director, Public Works, and

Dr. Christina Ghaly, Acting Director, Health Services (pictured below). Each highlighted the use of innovation programs and use of technology to accomplish their department’s missions and goals. Dr. Bettison-Varga conducted an on-the-spot survey of conference participants using mobile devices. Mark Pestrella showcased Vision Zero L.A. County, a web-based application that utilizes GIS to map locations of traffic collisions in the unincorporated areas of the County. Such visualization assists with determining the highest traffic safety needs in the unincorporated areas and prioritizing resources to strategically implement safety enhancements. We also heard from Dr. Ghaly on eConsult, a HIPAA secure, web-based “clinical conversation” portal with the ability to refer those needing appointments to a scheduling desk. DHS currently responds to more than 18,000 eConsult requests every month!

Other speakers included William Kehoe, Chief Information Officer, Lane Dilg, City Attorney, City of Santa Monica, and Jeramy Gray, Acting Chief Deputy Executive Officer, Board of Supervisors. Kehoe outlined the function of the Chief Information Office and introduced the Keynote Speaker. Dilg covered ethics and advancing technology in the workplace (e.g., data privacy, data security, etc.), and Gray gave an overview of the Board of Supervisors’ operations. In his current role, Gray supports the Executive Officer in managing the day-to-day operations, which range from preparing the weekly Board Agenda and overseeing all County Commissions, to coordinating development of special initiatives approved by the Board. He also gave an exciting a demo on *Alexa* and how it can be used to effectively connect citizens to Board meetings and issues.

Also participating were Dr. Henry Ellis, Pastor of the True Gospel Missionary Baptist Church, who gave the invocation, and Petty Officer 3rd Class Joel Castellanos, Department of Military and Veteran Affairs, who led the Pledge of Allegiance.

