

**Quality and Productivity Commission
31st Annual Productivity and Quality Awards Program
"Celebrating Quality Service"**

2017 APPLICATION

Title of Project (Limited to 50 characters, including spaces, using Arial 12 point font):

NAME OF PROJECT: LORD OF THE PLANS – Update LA County General Plan

DATE OF IMPLEMENTATION/ADOPTION: OCTOBER 6, 2015
(Must have been implemented at least one year - on or before July 1, 2016)

PROJECT STATUS: Ongoing x One-time only

HAS YOUR DEPARTMENT PREVIOUSLY SUBMITTED THIS PROJECT? Yes x No

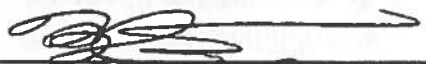

EXECUTIVE SUMMARY: Describe the project in 15 lines or less using Arial 12 point font. State clearly and concisely what difference the project has made.

1 The County has embarked on a "quest" to update its 1980 General Plan to
2 accommodate new housing and jobs into the year 2035. The new Plan contains 10
3 elements guiding the County's growth with goals and policies that foster healthy, livable,
4 and sustainable communities. The update's "epic journey" includes digitizing, parceling,
5 and refining land use and zoning maps to a degree of precision not possible with the
6 mapping technology of 1980; and rezoning over 4,300 parcels for consistency. It
7 ensures concurrence from partner agencies and prioritizes programs for funding. The
8 new Plan's "mission" also provides clarity to both developers and the public on the
9 County's long-term physical development. It represents two decades' of "fellowship"
10 between 12 County departments and numerous cities, public agencies, non-profit
11 organizations, community groups, and individuals. All participants take ownership and
12 are fully invested in the updated Plan's implementation. The new Plan received
13 recognition from the American Planning Association and the Southern California
14 Association of Governments. It is also a contender for the "Best Teamwork Award."
15 **10 elements....12 departments....1 Plan to unite them all.**

BENEFITS TO THE COUNTY

(1) ACTUAL/ESTIMATED ANNUAL COST AVOIDANCE	(2) ACTUAL/ESTIMATED ANNUAL COST SAVINGS	(3) ACTUAL/ESTIMATED ANNUAL REVENUE	(1)+(2)+(3)= TOTAL ANNUAL ACTUAL/ESTIMATED BENEFIT	SERVICE ENHANCEMENT PROJECT
\$	\$	\$	\$	<input checked="" type="checkbox"/>

ANNUAL = 12 MONTHS ONLY

SUBMITTING DEPARTMENT NAME AND COMPLETE ADDRESS Department of Regional Planning 320 West Temple Street, 13 th Floor Los Angeles, CA 90012		TELEPHONE NUMBER 213-974-6411
PROGRAM MANAGER'S NAME Connie Chung		TELEPHONE NUMBER 213-974-6417 EMAIL cchung@planning.lacounty.gov
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE (PLEASE CALL (213) 893-8322 IF YOU DO NOT KNOW YOUR PRODUCTIVITY MANAGER'S NAME) Hsiao-Ching Chen 	DATE 6/15/17	TELEPHONE NUMBER 213-974-6559 EMAIL hchen@planning.lacounty.gov
DEPARTMENT HEAD'S NAME AND SIGNATURE Richard J. Bruckner 	DATE 6/15/17	TELEPHONE NUMBER 213-974-6401

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CHALLENGES: The California Supreme Court states that a general plan is the "constitution for future development" and California law mandates that each county adopt a general plan representing a county's united vision...a quest that can be difficult to achieve.

The Los Angeles County's General Plan impacts about 350,000 properties spanning 2,650 square miles of unincorporated area. This area is noncontiguous, far-reaching communities that are geographically and culturally diverse with more than one million residents and vibrant businesses. Moreover, human interactions and economic activities do not stop at municipal boundaries. The unincorporated properties share close to 1,500 miles of borders with 88 cities and 4 counties, each with its own vision for the future.

The Plan contains 10 Elements: Land Use, Mobility, Air Quality, Conservation and Natural Resources, Parks and Recreation, Noise, Safety, Public Services and Facilities, Economic Development, and Housing. Because a modern general plan must address land use as well as other issues such as healthy design, active transportation, climate change, and environmental justice, the Department of Regional Planning (DRP) embarked on a quest to obtain support from a diverse group of subject matter experts.

SOLUTIONS: The 1980 General Plan had a planning framework that was cumbersome to update. One of the main reasons why it took the County two decades to complete the update. On the contrary, a modern general plan needs to be adaptive and responsive to emerging issues and new priorities.

With this perspective in mind, the updated Plan adopts a new structure: the new Plan establishes 11 geographically, environmentally, and culturally distinct planning areas within the County. This framework lays the groundwork for more locally tailored land use policies and makes room for additional frequent, systematic, and manageable update efforts in the future.

The new Plan takes into consideration that any development on a piece of property is regulated by two factors: the general plan and zoning. The general plan dictates the density and intensity of a development, and the zoning regulates the uses, building height, setbacks, and scale. Inconsistency between the plan and zoning can create confusion over what is allowed to be built and which permit is needed for a project.

The new Plan reviewed over 135,000 parcels and rezoned approximately 1/3 of them for consistency between the general plan and zoning. This reduced the need for lengthy, costly, and piecemeal changes to an outdated plan or zoning designations of individual projects that do not reflect existing and intended uses. The new Plan

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completed this monumental undertaking by digitizing, parceling, and refining land use and zoning maps to a degree of precision not possible with the mapping technology of 1980.

Additionally, DRP developed an online interactive geographic information system mapping application “GP-NET” to answer the high volume of property-specific questions. Users can input an address in the application and view the changes affecting their properties and respective current and future zoning.

To respond to community-specific concerns, DRP also met regularly with community leaders and neighborhood associations. These meetings resulted in an updated Plan which defines future planning areas and expands the number of land use categories from 9 to 30 to reflect the County’s geographic and cultural diversity.

To examine countywide issues, DRP also worked with issue-specific organizations such as: the Los Angeles County Economic Development Corporation on job creation and economic opportunities; Los Angeles Homeless Services Authority on supportive and affordable housing; California Native Plant Society on environmental resources and conservation; and Public Counsel on the shortage of early care and education facilities.

Twelve (12) County departments teamed up to complete the new Plan. The Department of Public Works led the effort in the Bicycle Master Plan, a sub-element of the Mobility Element. It envisions approximately 831 miles of new bikeway throughout the County by 2032. The Internal Services Department jump-started the Community Climate Action Plan, a sub-element of the Air Quality Element, to address climate change and sustainability. The Department of Parks and Recreation prepared the Parks and Recreation Element and included its Parks and Recreation Master Plan as an implementation program. That effort led to the award-winning Countywide Parks Needs Assessment and successful ballot initiative for \$95 million annually in park funding. The Community Development Commission/Housing Authority was a key partner in developing the Housing Element, which provides a roadmap to implement housing policies related to homelessness prevention, housing preservation, and affordability. Other departments also provided vital support to review and comment various drafts of the new Plan.

BENEFITS: ONE COUNTY ONE VISION. The updated Plan unites the County through collaboration. It aligns County operations with fully vetted implementation programs, ensures ownership from partner agencies and prioritizes programs for funding. Its policy provides the foundation to foster vibrant and resilient communities for all County residents.

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Linkage to the County Strategic Plan

The General Plan mirrors and directly supports the County's 2016-2021 Strategic Plan Goal II: *Forster Vibrant and Resilient Communities and its three strategies:*

Strategy II.1 – Drive Economic and Workforce Development in the County

The Plan directly supports Strategy II.1 with its Economic Development Element, which protects economically-viable and employment-rich lands and prevents conversion of industrial land to non-industrial uses.

Strategy II.2 – Support the Wellness of Our Communities

The Plan directly supports Strategy II.2 with its Parks and Recreation Element outlining County actions to ensure all communities have adequate access to thriving parks; with information related to hazard constraints and emergency response, and by aligning the Plan with related documents, such as the County All-Hazards Mitigation Plan; and with the inclusion of policies that support healthy communities with active transportation options in the Mobility Element.

Strategy II.3 – Make Environmental Sustainability Our Daily Reality

The Plan directly supports Strategy II.3 with the water resources policies and programs in the Conservation and Natural Resources Element; with the renewable energy policies and programs, including a recently adopted Renewable Energy Ordinance in the Conservation and Natural Resources Element; with the Community Climate Action Plan, a sub-element of the Air Quality Element; with its Public Services and Facilities Element to work in junction with the Countywide Integrated Waste Management Plan; and with strategies for developing an efficient and multimodal transportation network in the Mobility Element.

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COST AVOIDANCE, COST SAVINGS, AND REVENUE GENERATED (ESTIMATED BENEFITS TO THE COUNTY): If you are claiming cost benefits, include a calculation on this page. Please indicate whether these benefits apply in total or on a per unit basis, e.g., per capita, per transaction, per case, etc. You must include an explanation of the County cost savings, cost avoidance or new revenue that matches the numbers in the box. Remember to keep your supporting documentation. Use Arial 12 point font

Cost Avoidance: Costs that are eliminated or not incurred as a result of program outcomes. Please indicate whether these are costs to the County or to other entities.

Cost Savings: A reduction or lessening of expenditures as a result of program outcomes. Please indicate whether these were expenditures by the County or by other entities.

Revenue: Increases in existing revenue streams or new revenue sources to the County as a result of program outcomes.

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FOR COLLABORATING DEPARTMENTS ONLY

(For single department submissions, do not include this page)



DEPARTMENT NO. 2 NAME AND COMPLETE ADDRESS AGRICULTURAL COMMISSIONER/WEIGHTS AND MEASURES 12300 LOWER AZUSA ROAD, ARCADIA, CA 91006	
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PRODUCTIVITY MANAGER'S NAME AND SIGNATURE NICOLETTE TAYLOR EMAIL: NTAYLOR@BH.LACOUNTY.GOV Original on File	DEPARTMENT HEAD'S NAME AND SIGNATURE GARY JONES EMAIL: GJONES@BH.LACOUNTY.GOV Original on File
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PRODUCTIVITY MANAGER'S NAME AND SIGNATURE ELISA VASQUEZ EMAIL: ELISA.VASQUEZ@LACDC.ORG Original on File	DEPARTMENT HEAD'S NAME AND SIGNATURE SEAN ROGAN EMAIL: SEAN.ROGAN@LACDC.ORG Original on File
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PRODUCTIVITY MANAGER'S NAME AND SIGNATURE ROXANNE BENAVIDES EMAIL: ROXANNE.BENAVIDES@FIRE.LACOUNTY.GOV Original on File	DEPARTMENT HEAD'S NAME AND SIGNATURE DARYL L. OSBY EMAIL: DOSBY@FIRE.LACOUNTY.GOV Original on File

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DEPARTMENT NO. 8 NAME AND COMPLETE ADDRESS INTERNAL SERVICES DEPARTMENT 1100 NORTH EASTERN AVE, LOS ANGELES, CA 90063	
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DEPARTMENT NO. 9 NAME AND COMPLETE ADDRESS PARKS AND RECREATION 510 SOUTH VERMONT AVENUE, LOS ANGELES, CA 90020	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE ELIZABETH MENDEZ Original on File EMAIL: LMENDEZ@PARKS.LACOUNTY.GOV	DEPARTMENT HEAD'S NAME AND SIGNATURE JOHN WICKER Original on File EMAIL: JWICKER@PARKS.LACOUNTY.GOV
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DEPARTMENT NO. 12 NAME AND COMPLETE ADDRESS WORKFORCE DEVELOPMENT, AGING & COMMUNITY SERVICES 3175 WEST SIXTH STREET, LOS ANGELES, CA 90020	
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DEPARTMENT NO. 13 NAME AND COMPLETE ADDRESS	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE EMAIL:	DEPARTMENT HEAD'S NAME AND SIGNATURE EMAIL: