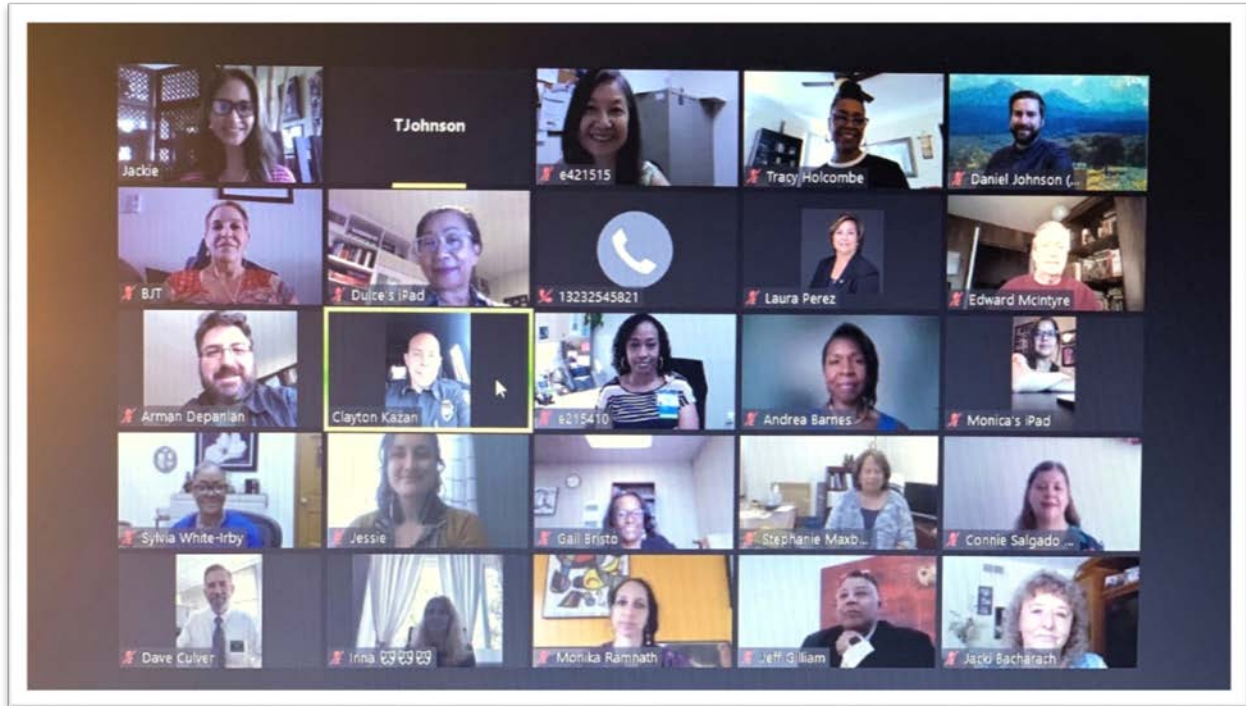


County of Los Angeles Productivity Managers' Network

General Meeting and Training
Virtual Meeting
August 5, 2020



The Productivity Managers' Network (PMN) held a virtual General Meeting and Training on Wednesday, August 5, 2020. Over 43 Productivity Managers, 3 Commissioners, and Commission staff attended the quarterly meeting. **Arman Depanian, PMN Chair** (Department of Children and Family Services), and **Commissioner Nichelle Henderson, QPC/PMN Liaison**, welcomed Managers to the PMN General Meeting and Training.

Meeting Agenda



Presentation on “County Teleworking”

Maggie Martinez, Assistant Director, and **Keshia McCullough**, Manager, from the Department of Human Resources, and **Stephanie Todd**, Manager, Internal Services Department, provided an outstanding and informative presentation on the Los Angeles County Teleworking Program. Managers appreciated the information they received including the role that the Department of Human Resources and Internal Services

Department play, the benefits, types, and myths of teleworking, and what the future of teleworking may hold. Many Managers were not aware of the Connect LA website (<https://lacounty.sharepoint.com/sites/ConnectLACounty/>), which included the Telework

Guide, Telework Resources for Managers, and Helpful Hints, such as how to boost your Wi-Fi at home.

Powerpoint Presentation

Presentation on “Managing COVID-19 in a Population”

Dr. Clayton Kazan, Medical Director, Los Angeles County Fire Department, provided a very informative presentation. Commission staff received positive feedback from those in attendance. Managers appreciated the information they received, including the history of pandemics, the differences between containment and mitigation strategies, step-by-step essential functions during pandemic mitigation, reviewing current evidence-based strategic, and some of the hurdles affecting frontline healthcare workers.



Powerpoint Presentation

2020 Commission Announcements



Jackie T. Guevarra, Quality and Productivity and Commission, Executive Director, provided the following updates on the Commission.

- Commission meetings have gone virtual! If anyone is interested in what happens during the Productivity Investment Board and/or the full Commission meeting, they are welcome to join the meeting! The next meeting will be held on Monday, October 26, 2020 at 10 a.m. Agendas are posted on the QPC website the Friday before the meeting.
- The following virtual Department Visits are scheduled for the following Departments: Assessor (September 16), Military and Veterans Affairs (September 24), Sheriff (September 30), Fire (October 14), Public Health (October 15), Public Social Services (October 22) and County Counsel (October 29).
- Please address whether a Productivity Investment Fund proposal can proceed under today’s “new normal” and clarify whether it was requested in the budget and/or other funding sources were pursued.

Due to the ongoing public health orders, the Commission made the very difficult decision to cancel the 34th Annual Productivity and Quality Awards (PQA) Program. In the spirit of the PQA, the Commission wants to thank and acknowledge County employees for all their efforts during this unprecedented and challenging time. Beginning with the Summer 2020 newsletter, the Commission highlighted the outstanding efforts occurring in County departments during the pandemic. We will also post these efforts on the Commission’s website (<http://qpc.lacounty.gov/>). It is a small way to acknowledge the great work being done and sacrifices being made for the benefit of our communities.

- The Leadership Conference was also cancelled. This year's theme was based on "sustainability", which supports the OurCounty Sustainability Plan and would have been relevant given today's "new normal." Commission Staff have reached out to Department Heads to request random thoughts on "lessons learned", wants and needs during the pandemic.
- The new Productivity Managers' Orientation was held on September 3, 2020. Productivity Managers from various County departments (Assessor, Child Support Services, Consumer and Business Affairs, Executive Office of the Board, Human Resources, Los Angeles County Museum of Art, Mental Health, and Probation) attended the orientation. Arman Depanian and Jackie Guevarra lead the presentation and answered questions.