

County of Los Angeles

Productivity Managers' Network

General Meeting and Training
Virtual Meeting
December 2, 2020 at 10:00 a.m.

The Productivity Managers' Network (PMN) Holiday Reception was held virtually on Wednesday, December 2, 2020. Over 20 Productivity Managers, Celia Zavala, Executive Officer, Board of Supervisors, Commissioners Jacki Bacharach and Ed McIntyre, Arman Depanian, PMN Chair, Department of Children and Family Services, welcomed Managers to the holiday reception.

Meeting Agenda

Welcome Remarks

Celia Zavala, Executive Officer, Board of Supervisors. Thanked the PMN for inviting her to this year's PMN's Holiday Reception. As the end of the year approaches, I want to wish you and your families a happy, healthy and safe Holiday Season.

As we all know, this has been an extraordinary year. As we begin to look towards a more promising New Year, it also allows us to reflect on all that we've been through and accomplished throughout the year. I applaud you for your resilience and dedication since the pandemic hit Los Angeles County. Work life and home life is certainly moving forward under a new normal. It is more important than ever to take care of ourselves and our family members.



*Celia Zavala, Executive Officer
Board of Supervisors*

Work life and home life is certainly moving forward under a new normal. It is more important than ever to take care of ourselves and our family members.

The job that you do for the Commission and for your individual department is so meaningful and impactful. In your own way, you help push your departments to think innovatively and help promote and support the various programs and initiatives that our County workforce works so hard to implement. This has been especially impactful this year as you have had to think in new, creative ways to assist County residents during these extraordinary times.

Although the 2020 Productivity and Quality Awards program was cancelled, the Commission found a way to acknowledge your departments tremendous efforts during the pandemic. In response to the Commission's 2020 Recognition program, you shared 98 projects that continue to provide quality services, effective leadership, and collaboration with the community and residents.

I want to thank you for all your hard work and dedication to the County's mission and vision. Keep working with your department to submit PIF applications and finding those projects that highlight your department's innovative ideas to improve services. I know the Commission has 16 or so departments scheduled to visit in 2021, so we've got lots to do this coming year, but for now, please enjoy the virtual holiday meeting here together. Happy Holidays and be safe!

Power Point Presentation



*Arman Depanion, Co-Chair
PIB Advisory Committee*

Arman Depanion, Co-Chair, Productivity Investment Board (PIB) Advisory Committee, introduced a short video that was created by Laura Perez, Senior Staff Analyst, Quality and Productivity Commission. The PMN enjoyed the short presentation that showcased some of the ideas that were submitted for the 2020 Recognition, the PMN and QPC staff shared photos of teleworking from home during the pandemic. It was a great presentation and fun to be had by everyone!

Chair Announcements

Commissioner, Jacki Bacharach, Chair, Quality and Productivity Commission From the Quality and Productivity Commission, we hope that your holidays have been good this year, if not quieter than normal.

We want to extend a big Thank You for your hard work, dedication and resilience during this challenging year. County employees, managers, and Department Heads didn't miss a beat. Many of you continue to find new and creative ways to provide an outstanding level of service, as evidenced by the 98 projects submitted for the 2020 Recognition program. We are so proud of your accomplishments during this unprecedented time.

As public servants, there is no opportunity greater than to serve those in need, especially during a pandemic, social injustice, election and census year. Many of you served as Disaster Service Workers (e.g., contact tracers, election workers, Project Room Key staff, etc.), or were assigned to the County Emergency Operations Center, in addition to your work responsibilities. You did so with enthusiasm and passion! What an amazing and dedicated County workforce!

Together, we will continue to lead with innovation, creativity, and efficiency into 2021. Thank you all for your hard work throughout the year.

On behalf of the Quality and Productivity Commissioners and staff, we wish you all a safe and happy New Year. We look forward to working with you in 2021.



*Jacki Bacharach, Chair
Quality and Productivity Commission*

Presentation of 2020 PMN Officers

Maria Rivera, Chair of the Nominating Committee, Public Social Services introduced the 2020-21 Slate of Officers, the nominating committee suggested that the existing slate of officers continue to serve until next year. Due to pandemic the Committee felt that existing committee members didn't get a chance to fully serve. Laura sent an email with a recommendation for the slated officers to all of the PMN we received your ballots with your recommendations. The Executive Committee Member remain the same:

Arman Depanion, Chair, Children and Family Services
Heidi Oliva, First Vice Chair, Fire

Stanley Yen, Second Vice Chair, District Attorney
Keisha Belmaster, Co-Chair, Health Services – Harbor UCLA Medical Center
Inna Sarac, Co-Chair, Medical Examiner-Coroner
Jennifer Coultas, Training Advisory, Child Support Services

Thank you everyone for agreeing to serve another year! Maria also thanked the nominating Committee members Catherine Mak, Public Health, and Hsiao-Ching Chen, Regional Planning and Elisa Vasquez, Los Angeles County Development Authority (LACDA). Thank you all and Happy Holidays!

2020 Commission Announcements

Jackie T. Guevarra, Executive Director, Quality and Productivity Commission provided the following Commission updates:

- Thanked all of the PMN for their participation in the 2020 Recognitions that were submitted. We were surprised at the number of submissions that were received. All of the submissions that were received are now posted on the website. Tammy Johnson has been working very hard with our IT Department to get everything formatted online. Please visit the QPC's website to view all of the submissions.
- Laura Perez sent an email for Committee selections for PMN participation on the various Commissions and Committees. If you are interested in serving on one of the different Ad Hoc Committees, please let us know. This is a great way for you to learn about the Commission and the ad hoc Committees. The Commissioners would love to get to know and work with you. Please let us know, there isn't a lot of time involved we welcome you to come and join us.



*Jackie T. Guevarra, Executive Director
Quality and Productivity Commission*

Ugly Sweater Raffle Winners

Commissioner, Jacki Bacharach, Chair, Quality and Productivity Commission, introduced the 2 raffles winners. Please help us congratulate both Ann Rowland, Los Angeles County Museum of Art and Sylvia White-Irby, Superior Court.

Happy Holidays from the Commission!