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Quality and Productivity Commission
29th Annual Productivity and Quality Awards Program
Champions of Change: Together We Make a Difference

2015 APPLICATION

Title of Project (Limited to 50 characters, including spaces, using Arial 12 point font):

NAME OF PROJECT: TRAINING TO SERVE SEXUALLY EXPLOITED CHILD/YOUTH

DATE OF IMPLEMENTATION/ADOPTION: MAY 8, 2014
 (Must have been implemented at least one year - on or before July 1, 2014)

PROJECT STATUS: Ongoing One-time only

HAS YOUR DEPARTMENT PREVIOUSLY SUBMITTED THIS PROJECT? Yes No

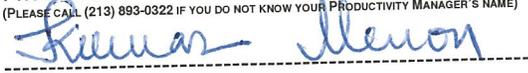
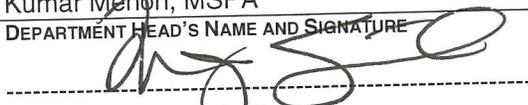
EXECUTIVE SUMMARY: Describe the project in 15 lines or less using Arial 12 point font. State clearly and concisely what difference the project has made.

1 To address the rapidly increasing problem of human trafficking and the Commercial
 2 and Sexual Exploitation of Children and Youth (CSEC/Y) in Los Angeles County, the
 3 Department of Mental Health (DMH), with the support of the County's Board of
 4 Supervisors (BOS), designed and implemented awareness and clinical trainings to
 5 inform and increase the specific clinical skills of mental health service providers to
 6 address the needs for CSEC/Y victims.

7 Through CSEC/Y awareness and clinical trainings, DMH focused on changing the
 8 negative perception staff may have about victims as "teen prostitutes" and worked to
 9 decrease stigma that may act as barriers in providing the appropriate mental health
 10 services and supports to assist these victims. Representatives from over 50 DMH
 11 providers participated in the BOS/DMH co-sponsored CSEC/Y Symposium and nearly
 12 300 clinical staff from the DMH network of providers attended the 2-part trainings.
 13 Through this training series, DMH was able to increase awareness of CSEC/Y within its
 14 network of care and to enhance the effectiveness of providing trauma-informed care
 15 and services to meet the needs of CSEC/Y victims.

(1) ACTUAL/ESTIMATED ANNUAL COST AVOIDANCE	(2) ACTUAL/ESTIMATED ANNUAL COST SAVINGS	(3) ACTUAL/ESTIMATED ANNUAL REVENUE	(1) + (2) + (3) = TOTAL ANNUAL ACTUAL/ESTIMATED BENEFIT	SERVICE ENHANCEMENT PROJECT
\$	\$	\$	\$	<input checked="" type="checkbox"/>

ANNUAL = 12 MONTHS ONLY

SUBMITTING DEPARTMENT NAME AND COMPLETE ADDRESS Department of Mental Health 550 S. Vermont Avenue Los Angeles, CA 90020		TELEPHONE NUMBER (213) 351-6669
PROGRAM MANAGER'S NAME Terri Boykins, LCSW		TELEPHONE NUMBER (213) 738-2408 EMAIL tboykins@dmh.lacounty.gov
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE (PLEASE CALL (213) 893-0322 IF YOU DO NOT KNOW YOUR PRODUCTIVITY MANAGER'S NAME) 	DATE 7/14/2015	TELEPHONE NUMBER (213) 738-4258 EMAIL kmenon@dmh.lacounty.gov
DEPARTMENT HEAD'S NAME AND SIGNATURE 	DATE 7/14/2015	TELEPHONE NUMBER (213) 738-4601
Marvin J. Southard, DSW		

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1st FACT SHEET – LIMITED TO 3 PAGES ONLY: Describe the **Challenge, Solution, and Benefits** of the project. State clearly and concisely what difference the project has made.
 Use Arial 12 point font

Problem:

Recent statistics from the Federal Bureau of Investigations (FBI) estimate that 100,000 children are sold for sex each year within the United States (U.S. Department of Justice, The Federal Bureau of Investigation's Efforts to Combat Crimes Against Children). It is further estimated that 300,000 children in the United States are at risk for becoming victims of commercial sexual exploitation (University of Pennsylvania, U.S. National Study: The Commercial Sexual Exploitation of Children in the U.S., Canada, and Mexico). Los Angeles is one of the nation's 13 places identified by the FBI as high-intensity child prostitution areas.

On September 24, 2013, a Board of Supervisor's (BOS) motion, introduced by Supervisors Mark Ridley-Thomas and Don Knabe, was approved to establish a county-wide multi-agency response model to combat the sex trafficking of children in Los Angeles. The Sex Trafficking Task Force and the Departments of Probation, Children and Family Services (DCFS), Public Social Services (DPSS), Department of Mental Health (DMH), Public Health (DPH), Health Services (DHS) and Sheriff worked together to create a model and implementation plan for victims of sex trafficking. Through the development of the Sex Trafficking Task Force, DMH recognized the need to train its network of providers to address the mental health and other needs of Commercial Sexual Exploitation of Children/Youth (CSEC/Y) victims. The DMH Transition Age Youth System of Care (TAYSOC) Bureau implemented a training and awareness program to identify and provide services and supports for CSEC/Y victims. DMH partnered with the County's Probation staff to provide workshops, awareness, and psychoeducational programming for CSEC/Y-identified youth detained in juvenile halls. DMH provided training to over 400 individual clinicians on 'CSEC/Y Awareness/ CSEC/Y 101.' As awareness and training were implemented in the juvenile justice system and settings, DMH began planning to introduce the issues of CSEC/Y to their service delivery system to better address the needs of these youth.

Solution:

In partnership with the Los Angeles County BOS, DMH coordinated the first CSEC/Y Symposium (Symposium) on May 8, 2014. The Symposium provided participants with an overview of the issues surrounding CSEC/Y and the mental health treatment implications of providing services to victims. The goal of the

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Symposium was to bring awareness of CSEC/Y and to educate DMH providers on identifying, outreaching, and treating victims of CSEC/Y.

Upon the completion of the Symposium, it was recognized that more intensive training for DMH providers was needed to increase the ability to identify potential victims of CSEC/Y and to provide mental health services and supports in a manner that was sensitive and that adequately met the needs of this population. As a result, the TAYSOC Bureau of DMH, designed, coordinated, and implemented a 2-part training series for specific DMH providers. During fiscal year (FY) 2014-2015, the TAYSOC Bureau designed and scheduled six (6) 2-part trainings to ensure that DMH providers in all service areas of Los Angeles County would have the opportunity to have staff trained. The first and second 2-part trainings were co-sponsored by the BOS Second and Fourth Supervisorial Districts.

DMH identified providers trained to implement trauma-informed care to youth to target for these trainings because these providers had capacity to provide evidence-based services shown to effectively address and treat trauma for youth. The rationale was that those who suffer from sexual exploitation trauma would respond well to these specialized services.

The first day (part) of 2-part training series involved a trainer with lived experience and was a former victim of CSEC/Y. The first day focused on CSEC/Y awareness, including a discussion of risk factors, victim identification and engagement, the psychological impact of CSEC/Y on youth, and effective strategies in providing services and supports to victims of CSEC/Y. The trainers for the second day (part) of the training series provided an overview of the mental health treatment implications of this population. The discussion involved best practices in providing mental health services and supports that are sensitive to the specific needs of victims of CSEC/Y. They provided an overview of providing assessment, case management, outreach, engagement, crisis stabilization, and trauma-informed care to address the mental health needs of these youth.

The DMH TAYSOC Bureau also developed a CSEC/Y Fact Sheet, which is posted on the DMH public website that provides information and resources regarding CSEC/Y. A dedicated email address (CSECinfo@dmh.lacounty.gov) was also developed to streamline the Department's efforts of addressing CSEC/Y and to provide the public with an accessible way to contact DMH for information, referral, and resources for CSEC/Y.

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LINKAGE TO THE COUNTY STRATEGIC PLAN (DETAIL IS REQUIRED FOR COUNTY DEPARTMENTS): Use Arial 12 point font

Benefit:

Through data received from initial training surveys, a vast majority (over 90% of respondents) reported that they were more aware of risk factors, able to assess potential warning signs, and utilize specific assessment methods to identify and properly treat CSEC/Y victims. Through the Symposium and CSEC/Y training series, DMH trained over 300 staff within the network of care. These trainings increased awareness of the issues of CSEC/Y and how to effectively provide trauma-informed care and services to CSEC/Y victims to meet their specific needs.

The CSEC/Y training series is aligned with the County's Strategic Plan Goal 3, Integrated Services Delivery. More specifically, the CSEC/Y training series directly links to one of the focus areas (Prevention of Child Sex Trafficking) of Strategic Initiative 2: Strengthening and Integrating Youth Protection Programs. Providers within the Department's network of care were trained to identify and provide mental health treatment interventions and supports specifically focused on the needs of youth involved in commercial sex trafficking. The Department will also continue to plan and coordinate more in-depth clinical training in the new fiscal year to further enhance the County's overall efforts of preventing and addressing this issue.

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COST AVOIDANCE, COST SAVINGS, AND REVENUE GENERATED (ESTIMATED BENEFIT): If you are claiming cost benefits, include a calculation on this page. You must include an explanation of the County cost savings, cost avoidance or new revenue that matches the numbers in the box. Remember to keep your supporting documentation. Use Arial 12 point font

Cost Avoidance: Costs that are eliminated or not incurred as a result of program outcomes.

Cost Savings: A reduction or lessening of expenditures as a result of program outcomes.

Revenue: Increases in existing revenue streams or new revenue sources to the County as a result of program outcomes.

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FOR COLLABORATING DEPARTMENTS ONLY

(For single department submissions, do not include this page)

DEPARTMENT NO. 2 NAME AND COMPLETE ADDRESS	
KATHLEEN AUSTRIA DEPUTY FOR CONSTITUENT ENGAGEMENT OFFICE OF MARK RIDLEY-THOMAS, SUPERVISOR, SECOND DISTRICT 500 W. TEMPLE STREET ROOM 866 LOS ANGELES, CA 90012	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE Signature on file ----- VINCENT HARRIS, CHIEF DEPUTY	DEPARTMENT HEAD'S NAME AND SIGNATURE Signature on file ----- SUPERVISOR MARK RIDLEY-THOMAS
DEPARTMENT NO. 3 NAME AND COMPLETE ADDRESS	
NICK IPPOLITO ASSISTANT CHIEF OF STAFF TO SUPERVISOR DON KNABE FOURTH DISTRICT 500 W. TEMPLE STREET ROOM 822 LOS ANGELES, CA 90012	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE Signature on file ----- CHERYL BURNETT, COMMUNICATIONS DIRECTOR	DEPARTMENT HEAD'S NAME AND SIGNATURE Signature on file ----- SUPERVISOR DON KNABE
DEPARTMENT NO. 4 NAME AND COMPLETE ADDRESS	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE	DEPARTMENT HEAD'S NAME AND SIGNATURE
DEPARTMENT NO. 5 NAME AND COMPLETE ADDRESS	
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE	DEPARTMENT HEAD'S NAME AND SIGNATURE