

County of Los Angeles Productivity Managers' Network

General Meeting and Training Rosemead Library – February 22, 2017



Jennifer Coultas, PMN Chair, welcomed managers to the first PMN General Meeting and Training of the year. The meeting was held at the Rosemead Library in Rosemead and attended by over 21 Managers.

Sue Yamamoto, Community Library Manager, gave a warm welcome to Managers and **Commissioners Ed McIntyre and Huasha Liu, PMN Co-Chairs**, thanked Managers for all their hard work throughout the year and gave welcoming remarks as well. **Commissioner Evelyn Gutierrez, PQA Chair**, greeted Managers' and solicited three suggestions from each one for

a Productivity and Quality Awards theme.

Victoria Pipkin-Lane, Executive Director, started the meeting with a fantastic ice breaker that got Managers to get to know one another better. It was a wonderful way to start the meeting.

Meeting Agenda





Commissioner Shawn Landres, Chair, provided an update on the Productivity Investment Fund application. He said the Commission's Strategic Plan update set a goal to align the way the Commission collects information from the Productivity Investment Fund (PIF), Productivity and Quality Awards (PQA), and Department Visits (DV) application/questionnaires. The alignment process has been started for the PIF application by soliciting input from the Productivity Managers Network. Once all the forms are updated, Managers' will be informed of the changes.

He also conducted an informal and productive discussion regarding the Productivity Investment Fund forms and process.

Kimberly White and Maria Rivera gave an outstanding presentation to assist Managers as they prepare for their department visits in the months ahead. They brought a sample packet of supporting materials for each attendee. Managers' paid close attention as they explained what it takes to have a successful Department Visit. The PowerPoint presentation they gave provided a clear roadmap of the process, which will prove to be invaluable to Productivity Managers who have not yet been through a department visit.



[Power Point Presentation](#)

Managers greatly appreciated the outstanding customer service provided by the Rosemead Library staff including a tour, led by Sue Yamamoto and Linda Fernandes. Managers were exposed to the Asian Pacific Resource Center, which is a wonderful resource for the community and scholars of the region. In addition, Managers received a County Library gift bag filled with goodies.



