

Quality and Productivity Commission
33rd Annual Productivity and Quality Awards Program
"Empowering Innovative Solutions"

2019 APPLICATION

Title of Project (Limited to 50 characters, including spaces, using Arial 12-point font):

NAME OF PROJECT: OFFICE OF DIVERSION AND REENTRY HOUSING PROGRAM

DATE OF IMPLEMENTATION/ADOPTION: AUGUST 1, 2016

(Must have been fully implemented for a minimum of at least one year - on or before July 1, 2018)

PROJECT STATUS: Ongoing One-time only

HAS YOUR DEPARTMENT PREVIOUSLY SUBMITTED THIS PROJECT? Yes No

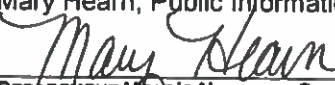

EXECUTIVE SUMMARY: Describe the project in 15 lines or less using Arial 12-point font. State clearly and concisely what difference the project has made.

1 The Office of Diversion and Reentry (ODR) Housing program has assisted individuals
 2 suffering from a mental and/or substance abuse disorder by removing them from Los
 3 Angeles County jails and the homeless population. ODR provides these individuals with
 4 treatment and housing they would not otherwise have regular access to. This program's
 5 mission ensures that these individuals have an opportunity to rehabilitate by improving
 6 their health outcomes, reducing recidivism, and reducing jail overcrowding.
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BENEFITS TO THE COUNTY

(1) ACTUAL/ESTIMATED ANNUAL COST AVOIDANCE	(2) ACTUAL/ESTIMATED ANNUAL COST SAVINGS	(3) ACTUAL/ESTIMATED ANNUAL REVENUE	(1) + (2) + (3) = TOTAL ANNUAL ACTUAL/ESTIMATED BENEFIT	SERVICE ENHANCEMENT PROJECT
\$	\$	\$	\$	<input checked="" type="checkbox"/>

ANNUAL = 12 MONTHS ONLY

SUBMITTING DEPARTMENT NAME AND COMPLETE ADDRESS Superior Court of California, County of Los Angeles 111 North Hill Street, Room 105 E Los Angeles, CA 90012	TELEPHONE NUMBER (213) 633-0126
PROGRAM MANAGER'S NAME Jim McGlynn, Director, Region 1, Criminal and Traffic	TELEPHONE NUMBER (213) 633-0563 EMAIL jmcglynn@lacourt.org
PRODUCTIVITY MANAGER'S NAME AND SIGNATURE <small>(PLEASE CALL (213) 893-0322 IF YOU DO NOT KNOW YOUR PRODUCTIVITY MANAGER'S NAME)</small> Mary Hearn, Public Information Officer 	DATE 06.27.19 TELEPHONE NUMBER (213) 633-0132 EMAIL mhearn@lacourt.org
DEPARTMENT HEAD'S NAME AND SIGNATURE Sherri B. Carter, Executive Officer/Clerk of Court 	DATE 06.26.19 TELEPHONE NUMBER (213) 633-0112

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1st FACT SHEET – LIMITED UP TO 3 PAGES ONLY: Describe the **challenge(s), solution(s), and benefit(s)** of the project to the County. What quality and/or productivity-related outcome(s) has the project achieved? Provide measures of success and **specify assessment time frame.** Use Arial 12-point font.

The County of Los Angeles continues to face a homeless epidemic. As of January 2019, the homeless population is at 53,000 in Los Angeles County. Part of the homeless population suffers from a mental and/or substance use disorder. These individuals are not able to obtain the care they need, so their mental and/or substance use disorder goes untreated and often results in an arrest for conduct they cannot control. In turn, these individuals spend time in jail awaiting resolution of their criminal case. Once their case reaches a disposition, they serve some time in jail and are eventually released back into the community, many with no continuing care and no place to live. Without having their illness treated, they are likely to re-offend, which allows the cycle to repeat itself.

In response to this socioeconomic issue, the Los Angeles County Board of Supervisors created the Office of Diversion and Reentry (ODR) Housing Program in 2015. In August of 2016, the Los Angeles Superior Court, in partnership with the Office of Diversion and Reentry, opened a court at the Clara Shortridge Foltz Criminal Justice Center that works to divert mentally ill, homeless inmates from jail into treatment, thereby reducing jail over-crowding, recidivism, and improving health outcomes. The court, commonly referred to as the ODR court, is offered to pretrial defendants who have a pending criminal felony case. Since its implementation in 2016, 1,742 individuals have been released under this program. As of April 2019, ODR has a 90 percent retention rate. There are currently 437 individuals in permanent supportive housing and 1,036 active individuals.

It costs up to \$600 a day to keep an inmate in the mental health section of the jail with an average jail stay of 177 days, totaling \$106,200. ODR promotes a cost savings to the County and to the taxpayer as it costs \$70 a day, totaling \$25,550 a year to house the same person in supportive housing. Mentally ill inmates makeup one-third of the jail population in Los Angeles County jails, which is approximately 6,000 individuals. It is estimated that half of this population can be safely released to community-based services, which is approximately 3,000 individuals on any given day.

The success of ODR, a program of the Department of Health Services, is based on a collaborative effort between the Los Angeles Superior Court and several county agencies. These agencies include the Probation Department, the Office of the Public Defender, the Office of the District Attorney, and the Office of the Alternate Public Defender. The role of each agency is crucial in the process and success of the ODR program.

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While the individual is in-custody, ODR clinical staff performs a psychiatric assessment to determine if the individual has a mental disorder and to determine if the individual is willing to participate in ODR. During the initial assessment, the type of housing the individual will be sent to is determined. The individual is reassessed in court at a suitability hearing to ensure that he/she is still on track from the initial assessment. With counsel in agreement, the judicial officer presiding over the ODR court imposes a felony probation sentence. The individual remains under the Court's jurisdiction and is monitored by both a probation officer and a service provider. Progress reports are routinely submitted to the Court to track the individual's progress. Upon successful completion of probation, the individual remains under the care of a service provider for his/her lifetime.

Homeless individuals with a mental and/or substance use disorder are unfortunately in a unique situation. Today's society often tends to dismiss this serious issue in our communities in the hopes that it will resolve itself. Housing these individuals in county jail and having law enforcement personnel care for them is not the answer as it does not provide adequate needs for individuals facing these challenges. ODR serves to alleviate these challenges, as there is no other current program that addresses the needs of the criminally charged, mentally ill homeless population. This program gives this population of individuals a second chance at life and an opportunity to re-enter the community. ODR's mission is sustainable because it seeks to resolve the obvious challenges by providing medication, a lifelong services provider, and permanent supportive housing. The tremendous success of the ODR has led to the expansion of the program across the County and is projected to cover the entire County by the end of the year.

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Linkage to the County Strategic Plan – 1 page only. Which County Strategic Plan goal(s) does this project address? Explain how. Use Arial 12-point font.

This ODR housing program addresses County Strategic Plan goal number one, Make Investments that Transform Lives. ODR addresses society's most complicated social, health, and public safety challenges. It allows individuals suffering from a mental and/or substance use disorder to receive the care, treatment, and services they normally would not have access to because of their situation. Although the individuals receiving services are on a grant of formal probation, they are assigned a lifelong case worker. ODR rehabilitates these individuals and allows them to reintegrate into the community. Where they once lived on the streets, they now have permanent housing and receive the medication they need to remain stable and functioning members of their communities. They are no longer committing crimes and the community is safer. The perpetual cycle of living on the street, committing crime, and being arrested is broken. ODR offers individualized care and empowers their clients to become contributing members of society. Jail is not the answer to combat mental illness. Law enforcement personnel do not encompass the proper clinical training to treat mental illness. The service providers utilized through ODR have the appropriate training and offer the right care to their clients to allow success.

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COST AVOIDANCE, COST SAVINGS, AND REVENUE GENERATED (ESTIMATED BENEFITS TO THE COUNTY): If you are claiming cost benefits, include a calculation on this page. Please indicate whether these benefits apply in total or on a per unit basis, e.g., per capita, per transaction, per case, etc. You must include an explanation of the County cost savings, cost avoidance or new revenue that matches the numbers in the box. Remember to keep your supporting documentation. Use Arial 12-point font

Cost Avoidance: Costs that are eliminated or not incurred as a result of program outcomes. Please indicate whether these are costs to the County or to other entities.

Cost Savings: A reduction or lessening of expenditures as a result of program outcomes. Please indicate whether these were expenditures by the County or by other entities.

Revenue: Increases in existing revenue streams or new revenue sources to the County as a result of program outcomes.

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FOR COLLABORATING DEPARTMENTS ONLY

(For single department submissions, do not include this page)

DEPARTMENT NO. 2 NAME AND COMPLETE ADDRESS

Los Angeles County Department of Health Services
Office of Diversion and Reentry
313 N. Figueroa St.
Los Angeles, CA 90012

PRODUCTIVITY MANAGER'S NAME AND SIGNATURE

Connie Salgado-Sanchez
EMAIL: COSANCHEZ@dhs.lacounty.gov



DEPARTMENT HEAD'S NAME AND SIGNATURE

Dr. Christina Ghaly
EMAIL: CGHALY@dhs.lacounty.gov

