

County of Los Angeles Productivity Managers' Network

Agricultural Commissioner/Weights and Measures – Butterfly Room
May 1, 2017



Catherine Mak, PMN 1st Vice Chair, welcomed managers to the PMN General Meeting and Training. The meeting was held in the Butterfly Room at the Agricultural Commissioner/Weights and Measures department and attended by over 21 Managers.

Hsiao-Ching Chen, Productivity Manager from Regional Planning, started the meeting off with a Wellness and Exercise Segment.

Commissioners Ed McIntyre and Huasha Liu, QPC/PMN Co-Chairs, thanked Managers for all their hard work throughout the year and gave welcoming remarks as well. Commissioner Liu said, "The Commission is looking forward to the evaluation at the Marina in August and reviewing all the applications. We want the Departments to be the Best of the Best."

Commissioner Evelyn Gutierrez, PQA Chair, greeted Managers' and announced this year's theme "Celebrating Quality Service." She thanked everyone for attending and briefly spoke on promotional strategies, banners, websites, branding, marketing and outreach during the PQA season. The Committee is focused and looking forward to all the applications. They will be looking for quality entries and good data that can be supported. Be creative and get ready for the evaluations at the Marina on August 2, 2017.

Victoria Pipkin-Lane, Executive Director, started the meeting with a fantastic ice breaker that encouraged Managers to get to know one another better. It was a wonderful way to start the meeting.

[Meeting Agenda](#)





Rigoberto Reyes, Acting Executive Director, Office of Immigrant Affairs, Chief, Investigations and Consumer Protection Department of Consumer and Business Affairs, made an outstanding and informative presentation on Consumer and Fraud Protection/Identity Theft. His presentation gave insights into consumer protection, real estate, debt collectors, retail sales, imposter scams, car sales, get rich scams, job scams, identity theft, predatory loans, landlord/tenant, contractors,

immigration, and the steps you need to take if you do fall victim. Know your rights.

Power Point Presentation



Elisa Vasquez and Elizabeth Mendez, PQA Co-Chairs, announced this year's PQA theme is "Celebrating Quality Service." They gave a comprehensive and informative power point presentation to Managers on soliciting, preparing, and editing PQA entries. More importantly, they gave excellent tips for preparing winning entries. They discussed the application process and the importance

of dates, number of pages, word counts, and reviewing the guidelines thoroughly.

The deadline to submit proposals is on July 7, 2017. All originals have to be into the QPC office by 5 p.m. – no exceptions!

Power Point Presentation

Commissioner Liu, Commission PMN Co-Chair, also assisted with the opportunity drawing. The two winners were Tracy Holcombe from the District Attorney and Lisa Lopez from County Counsel. Congratulations!

