

County of Los Angeles Productivity Managers' Network

General Meeting and Training
Department of Public Social Services – February 21, 2018



Jennifer Coultas, PMN Chair, welcomed managers to the first PMN General Meeting and Training of the year. The meeting was held at the Department of Public Social Services in the City of Industry and attended by over 31 Managers.

Commissioners Ed McIntyre and Huasha Liu, QPC/PMN Co-Chairs, gave welcoming remarks and thanked Managers for all their hard work throughout the previous year. They look forward to another productive and

successful 2018!

Victoria Pipkin-Lane, Executive Director, opened the meeting with introductions from all the attendees and informed that new PMN Managers will be partnered with a seasoned manager in the next few weeks. New productivity managers will benefit from working with a seasoned Manager and encouraged all Managers to get to know one another better during our quarterly meetings.

[Meeting Agenda](#)

Cheryl Wold, Consultant, LA County – Office of Child Protection, made an outstanding presentation on *A Portrait of Los Angeles County*. Productivity Managers and Commissioners were able to benefit from her insights on how Los Angeles County residents are faring in the communities we serve.

The quality and productivity of County services can only benefit from greater understanding of our County's demographic profile and from examining critical issues at the forefront of discussion in the County today, including health, living standards, education, jobs, housing, and homelessness.



The Commission is proud to have supported *A Portrait of Los Angeles County* and looks forward to its continuing positive impact as its findings and recommendations are implemented. Thanks to Cheryl's presentation and kind offer of follow-up consultations

with interested departments, Productivity Managers will be able to take this information back to their respective departments and use the data to develop programs and services where they are needed most.

Power Point Presentation



Inna Sarac, Productivity Manager, Medical Examiner/Coroner and Jennifer Coultas, Child Support Services, Productivity Manager, gave an outstanding presentation to assist Managers as they prepare for their department visits in the months ahead. Managers paid close attention as they explained what it takes to have a successful Department Visit. Their PowerPoint presentation provided a clear roadmap of the process, which will prove to be invaluable to Productivity Managers who have not yet been through a department visit.

Department Visits occur every two years and provide an opportunity for the Commission to meet with Department Heads and their executive teams. It provides an opportunity for the Commission to highlight its efforts and commitment to assist all County departments. It also provides an opportunity for the departments to showcase their best trends, accomplishments, innovative programs, and best practices. More importantly, it is an opportunity for departments to speak about their challenges, actions and opportunities to work with the Commission.

Power Point Presentation

Linda Hopkins, Board of Directors, Retired Employees of Los Angeles County (RELAC), made a presentation on “Planning your Next Journey” (AKA Life After Retirement). RELAC is a non-profit organization composed of both active and retired employees of Los Angeles County. Founded in 1958, RELAC’s most important role is to advocate on behalf of Los Angeles County retirees to protect their pension and medical benefits and is the only Los Angeles County organization dedicated exclusively to that goal.



Managers were impressed that 800 retired employees are 90 years or older, they have a membership of 18,000, the outstanding community work they are doing, and ensuring County employees remain active.

It was an informative presentation with handouts provided.

For more information on RELAC please visit <http://relac.org/>

Commissioners McIntyre and Liu, PMN Co-Chairs, assisted with the opportunity drawing. The two winners were Arman Depanian from the Department of Children and Family Services and Sabra Purifoy from Consumer and Business Affairs. Congratulations!



Sheryl Spiller, Director, Department of Public Social Services, stopped by and surprised the Managers with a visit. Her County career is an inspiration and Managers were truly impressed and in awe of her more than fifty years of dedicated service to the County.

Managers will never forget her words of encouragement and the importance of perseverance, hard work, and the opportunity to make a difference in the communities we serve.

Ms. Spiller is retiring after 50 years of service with the County of Los Angeles. The Commission wishes her the best in retirement and thanks her for being a strong advocate for the Commission and its mission.





A Special "Thank You" to Maria Rivera, Productivity Manager, Department of Public Social Services and her wonderful staff, for all of their assistance in making the PMN meeting a success!