

County of Los Angeles

Productivity Managers' Network

**General Meeting and Training
Virtual Meeting
November 4, 2020 at 9:30 a.m.**

The Productivity Managers' Network (PMN) General Meeting and Training was held virtually on Wednesday, November 4, 2020. Over 38 Productivity Managers, Commissioner Nichelle Henderson, Commission Liaison to the PMN, and Commission staff attended the quarterly meeting. **Arman Deapanian, PMN Chair**, Department of Children and Family Services, and **Commissioner Nichelle Henderson** welcomed Managers to the last general meeting of this incredible year. It will be one to remember!

Meeting Agenda

2020 Commission Announcements

Commissioner Nichelle Henderson, provided the following Commission updates:

- The Commission requests PMN participation on the Commission's Ad Hoc Committees. Annually, Commission staff canvass Productivity Managers for their interest in serving on the following Ad Hoc Committees: Department Visit Ad Hoc, Strategic Learning Report Ad Hoc, and Leadership Conference Ad Hoc. Committee membership is effective January 1, 2021.
- The Leadership Conference Ad Hoc Committee met in November 2020 and decided that the 2021 Leadership Conference will be held virtually during early June 2021. Commission staff will notify the PMN once a date is selected.
- The Productivity and Quality Awards (PQA) Ad Hoc Committee will meet in December 2020 to start planning the 2021 PQA. At this time, the Ad Hoc Committee has not finalized whether the Commission will hold a virtual awards ceremony in 2021. The date of the PQA ceremony will be shared as soon as it is available, as well as other important dates and forms. The PQA kicks off in May 2021. Managers are encouraged to begin canvassing for submissions.
- The Commission's Winter Newsletter will feature additional projects as part of the Commission's 2020 Recognition. All projects will be posted on the website (<http://qpc.lacounty.gov/2020-Recognition>). Commissioners were truly impressed with the amount of work being done during the pandemic. All Departments should be proud of their accomplishments!
- Commission staff will send out notices to departments to submit their Productivity Investment Fund Annual and Final Reports. The reports are due on January 31, 2021.
- They will also contact Departments who are scheduled for their biennial Department Visit in 2021. At this time, Department Visits will continue to be held virtually. The Commission held five Department Visits virtually this year and they all went extremely well.



*Commissioner Nichelle Henderson
Quality and Productivity Commission*

- The Commission will have new Officers effective January 1, 2021 (elections will be held at the December 7, 2020 Commission meeting).



Presentation on “LA vs Hate”

Robin Toma, Terri Villa-McDowell, Fidel Rodriguez, Dana Coffman, Tanea Robinson, and Rick Eng gave an outstanding and informative presentation on LA vs Hate.

Managers learned that LA vs Hate is a partnership between the Los Angeles County Workforce Development, Aging and Community Services (WDACS), Commission on Human Relations, 211-LA, Special Service for Groups, Taskforce PR & A Rapid Response Network of Community Based Agencies.

Their presentation provided information about the state of hate and what the County is doing about it, the effects of hate for victims, the tree of knowledge, and 211-LA’s role in reporting hate incidents. The goals of LA vs Hate are to address the normalization of hate and inspire people to stand up to it; build audience understanding about what constitutes hate and how to report it; and use cultural strategy and art to connect with young people and other targeted groups in a medium they already engage with. It was truly eye-opening to see the long-term effects that hate crimes/incidents have on adults and children.

[Powerpoint Presentation](#)

Presentation on “Productivity Investment Fund”

Susan Linschoten, Chair, and Arman Depanian, Co-Chair, Productivity Investment Board (PIB) Advisory Committee, provided an informative presentation on the Productivity Investment Fund (PIF).

They presented on the PIF process, beginning with quarterly solicitation memo sent to Department Heads, the application form itself, to an explanation of what happens at each step of the PIF cycle (PIB Advisory Committee, PIB, and Quality and Productivity Commission meetings).



*Susan Linschoten, Chair
PIB Advisory Committee*



*Arman Depanian, Co-Chair
PIB Advisory Committee*

Productivity Managers were highly encouraged to use the PIF Guidelines to assist them step-by-step through the PIF process. The guidelines are located on the Commission's website at <http://qpc.lacounty.gov/>, click on Commission Programs, then Productivity Investment Fund.

[Powerpoint Presentation](#)