

**MINUTES OF THE MEETING OF  
August 9, 2017  
PRODUCTIVITY INVESTMENT BOARD**

500 West Temple Street  
Room 739  
Los Angeles, CA 90012

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PIB Members Present

Rodney Gibson, Chair  
Jacki Bacharach  
Viggo Butler  
Shawn Landres  
Edward McIntyre  
Will Wright

QPC Staff

Victoria Pipkin-Lane

PIB Advisory Committee

Susan Linschoten, Chair

PIB Members Absent

Charles Bakaly, Jr.  
Nancy Harris

CALL TO ORDER

Commissioner Gibson called the Productivity Investment Board (PIB) meeting to order at 10:00 a.m.

APPROVAL OF MINUTES

Commissioner Landres moved to approve the minutes of May 10, 2017, as amended, seconded by Commissioner Butler. The minutes were unanimously approved.

FUND BALACE REPORT

Commissioner Gibson reported that the fund balance as of March 31, 2017, is \$3,441,493.

PRODUCTIVITY INVESTMENT FUND (PIF) PROPOSALS  
(FISCAL YEAR 2016-2017, 4<sup>th</sup> QUARTER)

Commissioner Gibson reported that three projects are before the Commission for approval.

**18.2 – Mental Health**, for reSOURCE Connect, \$656,045 Grant. Revised by the Department to a \$277,188 Grant.

Leticia Ximenez, M.D., Debbie Innes-Gomberg, M.D., La Tina Jackson, Alicia Moguel, Ellen Sloan, Kathy Coakley, Cynthia Hurtado and Susan Spinelli, were in attendance to support the proposal. La Tina Jackson presented and spoke on the project. The \$277,188 grant proposal will be used to fund about 40% of the



**County of Los Angeles  
Quality and Productivity  
Commission**

565 Kenneth Hahn Hall of Administration  
500 West Temple Street  
Los Angeles, CA 90012

Telephone: (213) 974-1361  
(213) 974-1390  
(213) 893-0322

Website: <http://qpc.lacounty.gov>

**Chair**

J. Shawn Landres, Ph.D.

**1<sup>st</sup> Vice-Chair**

Evelyn Gutierrez

**2<sup>nd</sup> Vice-Chair**

Will Wright

**Immediate Past Chair**

Rodney C. Gibson, Ph.D.

**Chair Emeriti**

Jaclyn Tilley Hill

Edward T. McIntyre

Walter Allen, III

Jacki Bacharach

Charles G. Bakaly, Jr.

Viggo Butler

Nancy Harris

Jot Hollenbeck

Lisa Korbatov

Huasha Liu

Blaine J. Meek

Jeffrey Jorge Penichet

Joseph P. Wetzler

**Executive Director**

Victoria Pipkin-Lane

**Program Manager**

Laura Perez

**Program Support**

Tammy Johnson



***“To enrich lives through  
effective and caring service”***

costs of developing and piloting reSOURCE Connect, a program to expand and enhance the Source program.

The Source Program is a multiagency, private/public partnership that more efficiently organizes, directs and manages homeless services in Los Angeles County. The Source has been running for 18 months at Los Angeles Central Library and brings service providers to one place monthly to ease the challenges the homeless face to sign up for services and benefits with the ultimate goal of getting them permanently housed. Service providers include the Department of Mental Health, Libraries, DMV, Public Social Services, Public Defender's Office, Social Security, cellphone carriers, and the Los Angeles Homeless Services Authority. A PowerPoint presentation accompanied remarks.

Susan Linschoten reported that the Advisory Committee (Committee) was presented with a different presentation. The Committee asked that they make several recommendations to improve their proposal, which they did today. The Committee made no recommendation. There were several issues, primarily on the request to cover salaries. The Committee wanted to see how the proposal tied-in to the County's homeless strategies, get outside funding, and obtain support from the County Library. They also need to have a proof of concept and re-evaluate some of the numbers they previously submitted.

On motion by Commissioner Landres, the proposal will be referred without recommendation to the full commission contingent on communication from Phil Ansell, Director of the Countywide Homeless Initiative and the Director of the Department of Mental Health to attend the August 14, 2017 Quality and Productivity Meeting. The motion was seconded by Commissioner Wright and unanimously approved.

**18.3 – Registrar-Recorder/County Clerk (RRCC), for Customer Flow Management System (Appointment System), \$250,000 Grant.**

Portia Sanders, Debbie Martin, Ann Smith and Hamed Sepanani were in attendance to support the proposal. Debbie Martin and Portia Sanders presented and spoke on the project. The \$250,000 grant will be used for the development and implementation of an automated appointment system in pursuit of improving customer service. The project will enable customers and staff to create, reschedule, and cancel service appointments. The system will reduce staff time needed to perform scheduling functions and reduce wait times for customers. Since the solution is available to all Departments, there exists the potential to standardize County appointment services in a single platform which would provide consistency of user experience. A PowerPoint presentation accompanied remarks.

Susan Linschoten reported that the Committee recommended a \$250,000 grant. The proposal was concise and clearly outlined the project, benefits and transferability. Used SAAS and explained why other systems are not suitable for RRCC.

After discussion, the proposal was tabled for further discussion.

**18.4 – Workforce Development, Aging and Community Services (WDACS), for Los Angeles County Jail-Based Job Center, \$900,000 Grant.**

Cynthia Banks, Director of WDACS, Mark Delegado, Chris Marcurio, Erika Anzoategui, Carla Williams, the Honorable Judge Espinoza, Revar Bingham, Rafael Carbajal and Stephanie Maxberry were in attendance to support the proposal. Cynthia Banks presented and spoke on the project. The \$900,000 grant will implement the Los Angeles County Jail-Based Job Center (JBJC). The Jail-Based Job Center fulfills a crucial gap in services identified by the Sheriff's Department: the need to provide a continuum of pre-release and post-release workforce development services to inmates transitioning from jail to the community. The JBJC fills this gap by providing pre-employment training and career development planning before the inmate's release, and intensive navigation into America's Job Centers of California (AJCC) employment and training programs upon the inmate's release from jail.

The long-term goal of the JBJC is to establish sustained coordination between the County's jail-based education and employment-related programs, and its community-based workforce development programs provided through the AJCCs so that transitioning inmates are provided seamless, wrap-around supports into permanent full-time employment along a career path that leads to a sustainable, livable wage. A PowerPoint presentation accompanied remarks.

Susan Linschoten reported that the Committee had no recommendation. The Committee felt the discussion was up to the Productivity Investment Board and since it had been previously approved, they were not sure how to proceed.

After discussion, the proposal was tabled for further discussion.

**Final Recommendations**

Commissioner Gibson brought the projects back to the table for discussion and the following decisions were made:

**18.2 – Mental Health, for reSOURCE Connect, \$277,188 Grant.**

Commissioner Bacharach will present the project at the August 14, 2017 meeting. She will discuss the PIB's recommendations.

**18.3 – Registrar-Recorder/County Clerk (RRCC), for Customer Flow Management System (Appointment System), \$250,000 Grant.**

After discussion and questions, a motion by Commissioner Wright, was made, to approve the proposal as a \$250,000 loan instead of a grant. The motion was seconded by Commissioner Butler and unanimously approved. Commissioner Bacharach did not vote. She had to leave the meeting.

Commissioner McIntyre will present the project at the August 14, 2017 meeting. He will discuss the PIB's recommendations.

**18.4 – Workforce Development, Aging and Community Services (WDACS), for Los Angeles County Jail-Based Job Center, \$900,000 Grant.**

After discussion and questions, a motion by Commissioner Landres was made to refer the proposal, without recommendation, to the full commission and request further information by the Department regarding defined metrics and performance measures, and a letter of support from the Probation Department to identify a number of housing slots for the job based program. The motion was seconded by Commissioner Gibson and unanimously approved. Commissioner Bacharach did not vote. She had to leave the meeting.

Commissioner Gibson will present the project at the August 14, 2017 meeting. He will discuss the PIB's recommendations.

**DISCUSSION AND MATTERS NOT ON THE POSTED AGENDA (TO BE PRESENTED AND PLACED ON A FUTURE AGENDA)**

Commissioner Butler requested a study be made regarding costs associated with Contract Cities. Commission staff will look into this issue and report back to the PIB.

**PUBLIC COMMENT**

None

**ADJOURNMENT**

On motion by Commissioner Landres, seconded by Commissioner Butler, the meeting adjourned at 12:49 p.m. The next PIB meeting will be November 13, 2017.