

# County of Los Angeles

## Productivity Managers' Network

**General Meeting and Training  
Public Health – Central Health Clinic – Conference Room 152  
February 19, 2020**

The first Productivity Managers' Network (PMN) General Meeting and Training of 2020 was held on February 19, 2020 at the Department of Public Health's (DPH) Central Health Clinic in downtown Los Angeles. Commissioner Nichelle Henderson, Quality and Productivity Commission (QPC) Liaison to the PMN, 27 Productivity Managers, and QPC staff attended the quarterly meeting. Arman Depanian (Department of Children and Family Services), 2020 PMN Chair, welcomed everyone to the meeting.

Commissioner Nichelle Henderson also gave welcoming remarks. She introduced herself as a fairly new Commissioner--she was appointed on January 8, 2019--and welcomes the opportunity to serve on such a dynamic and active Commission. She talked about the Productivity Investment Fund and the Commission's capacity to fund projects. Commissioner Henderson is looking forward to working with the PMN.



### Meeting Agenda



### Team Building Event

**Jackie T. Guevarra**, Quality and Productivity and Commission, Executive Director, led Managers in the teambuilding event. Managers broke into teams and built paper airplanes designed for distance, using available supplies (e.g., paper, paper clips, tape, etc.). Each team selected a "pilot" and the team whose airplane flew the furthest would win. Each team was allowed two flights. After the first flight, teams were given the opportunity to modify their paper airplanes or change "pilots" to improve the flight distance. Designs varied from floating airplanes that glided gently across the room to aerodynamic arrows that cut quickly through the air. Team members animatedly planned and designed their airplanes and cheered enthusiastically for all the teams during their test flights. Managers had the opportunity to stretch their creative wings, problem solve, and support each other in this collaborative

activity. Commissioner Nichelle Henderson congratulated the winning team members: Connie Salgado-Sanchez (Health Services), Stanley Yen (Human Resources), Arman Depanian (DCFS), Elaine Waldman (Mental Health) and Monika Ramnath (Internal Services Department). Congratulations!



Winners from the Paper Airplane Teambuilding Event!

### **Presentation on “OurCounty Sustainability Plan”**

**Alison Frazzini**, Sustainability Advisor, Chief Sustainability Office, provided an informative presentation on the OurCounty Sustainability Plan (Plan), which was approved by the Board of Supervisors on August 6, 2019. She provided a brief historical background on the first Earth Day (April 22, 1970), and the environmental events leading up to it. She also cited the three Es of sustainability: equity, environment and economy, and described the timeline and process to develop the Plan, which included community engagements and public private partnerships. The Plan is categorized into Goals (12), specific Strategies (37), and detailed Actions (159). Managers were also introduced to the dashboard that would allow them to search components of the Plan by multiple parameters, such as by Lead County Entity or Topic Tags. Next steps include an annual report to the Board of Supervisor, creating a funding strategy, and developing a priority list of projects by February each year.



[Powerpoint Presentation](#)



## Team Building Event

**Commissioner Henderson** assisted with another teambuilding event. The two winners were Leslie Schenk from Public Works and Joan Pera from Probation. Congratulations to the winners!

## 2020 Commission Events Announcement

**Jackie Guevarra**, Executive Director, Quality and Productivity Commission, provided important updates on Commission events and activities throughout the year, including information on the Department Visits, the 18<sup>th</sup> Leadership Conference (Theme: *Many Health Returns: Sustaining Innovation and Collaboration Countywide*), and the 33<sup>rd</sup> Annual Productivity and Quality Awards luncheon. Jackie also discussed the importance of the PMN's input in developing the Commission's 2021-2025 Strategic Plan.

## 2020 Census Presentation

**Marcha Stevenson**, Chief Program Specialist, Chief Executive Office, provided a detailed presentation on the 2020 Census. Census-derived data is used to determine how much federal funding the County will receive over the next ten years for vital programs, such as education, health care, social services, public safety, housing, etc.

She emphasized the importance of counting ALL residents, including hard-to-count residents such as children under 5, minorities, and homeless individuals. She explained the various County outreach efforts, the methods by which residents can respond to the Census—mail, phone, and online—and the resources available to assist respondents (i.e., Questionnaire Action Kiosks and Questionnaire Action Centers). She shared census key dates such as when households would begin receiving notices by mail, when the census would begin and end, and when Census Bureau workers would begin visiting homes that had not completed their census survey. She encouraged Productivity Managers to share and promote the Census message back to their departments.



## Power Point Presentation



A Special "Thank You" to Catherine Mak, Productivity Manager, Department of Public Health and her wonderful staff for all of their assistance in making the PMN meeting a success!

Contributing Author: Cindy Lee, Productivity Manager, Department of Auditor-Controller