

County of Los Angeles Productivity Managers' Network

General Meeting and Training
Zev Yaroslavsky Family Support Center
February 20, 2019



Jennifer Coultas, PMN Chair, welcomed managers to the first PMN General Meeting and Training of the year. The meeting was held at the Zev Yaroslavsky Family Support Center in Van Nuys and attended by over 30 Managers.

Commissioner E. Scott Palmer QPC/PMN Co-Chair, gave welcoming remarks and introduced himself as the newest member of the commission. He is happy to be the PMN Liaison for the commission this year and looks forward to learning about the PMN throughout the year.

[Meeting Agenda](#)

Commissioner Palmer led the Teambuilding event with Productivity Managers as a way for managers to communicate through effective listening. It was a fun and engaging activity!





Productivity Managers Arman Depanian, (Children and Family Services), Catherine Mak, (Public Health), and Stephanie, Maxberry, (WDACS), made an outstanding presentation on the Productivity Investment Fund (PIF).

Productivity Managers benefitted from their insights on the PIF process and they will be able to take this information back to their respective departments with a better understanding of the process and

more aware of the questions Commissioners ask.

Power Point Presentation



Matthew Leos, Human Resource Analyst, Human Resources, gave an outstanding presentation on *Effective Communication and Difficult Confrontations*. Productivity Managers were able to benefit from Matthew's insights on effective workplace communication and difficult conversations.

Managers were very impressed with the presentation, which showcased many of the important aspects and scenarios of communication. More importantly, they will be able to apply the techniques and tools provided to assist them in becoming more effective managers in their work environment.

Power Point Presentation





Commissioner E. Scott Palmer, QPC/PMN Co-Chair, assisted with the opportunity drawing.

The winner was Shawn Phipps from the Department of Health Services, Rancho Los Amigos Rehabilitation Center.

Congratulations!



THANK YOU!

We greatly appreciate the outstanding assistance provided by Maria Rivera, Productivity Manager, and Cynthia C. Rodriguez, Eligibility Supervisor, Public Social Services, who arranged and provided the tour of the Zev Yaroslavsky Family Support Center. Managers were impressed with the services offered by various departments, the beautiful building, and the

number of residents assisted on a daily basis.

In addition, Dr. Leticia Ximenez, Productivity Manager and James McEwen, Mental Health Clinical Supervisor from the Department of Mental Health, were superb as facilitators for the meeting room. They were extremely helpful and it is was a pleasure working with them.

