

# County of Los Angeles Productivity Managers' Network

**General Meeting and Training  
Natural History Museum – May 1, 2019**



The Productivity Managers' Network (PMN) General Meeting and Training was held on May 1, 2019 at the Natural History Museum. Over thirty-three Productivity Managers, two Commissioners, and Quality and Productivity Commission staff attended the quarterly meeting. **Jennifer Coultas, PMN Chair**, gave the opening remarks and welcomed everyone to the meeting. She was happy to see so many Productivity Managers in attendance, and encouraged the new Productivity Managers, especially those attending for the first time, to attend the quarterly meetings and participate in all Commission activities. Jennifer thanked Dawn McDivitt and Kiara Brown, Productivity Managers, from the Museum for securing the meeting room and providing coffee and tea for the meeting.

[Meeting Agenda](#)

As hosts, **Dawn McDivitt and Kiara Brown**, welcomed the PMN to the Exposition Park Constituent Service and Training Center at the Museum. They provided a history of the Museum, and shared information on upcoming events. They also thanked the Commission for their ongoing support of the Museum. What a treat! Everyone who attended the May 1, 2019 meeting received complimentary tickets to tour the Museum, including the Butterfly Pavilion! Thank you Dawn and Kiara!

**Keisha Belmaster, Productivity and Awards (PQA) Co-Chair**, started the meeting with an icebreaker. After introductions, she asked each Manager to describe a “Super Power” they would have if they were a Super Hero. There were a number of interesting and funny responses, including having healing powers, being able to help people to know their own strengths, empowering people to give them the strength to move on, transporting themselves anywhere, or simply erasing hunger and poverty all over the world.



It was a great way for Productivity Managers to get to know one another! What a wonderful world this would be if Productivity Managers were Super Heroes!



**Commissioner E. Scott Palmer, PMN Liaison**, thanked the Productivity Managers for their attendance and all their hard work throughout the year. As a new Commissioner, he is learning a lot about the PMN through the quarterly meetings and has enjoyed meeting many of the Productivity Managers in attendance. He is looking forward to learning more about the PQA process as the Season kicks off.

**Keisha Belmaster (Health Services: Harbor-UCLA), and Inna Sarac (Medical Examiner-Coroner), PQA Co-Chairs**, gave an outstanding presentation on the PQA application process. They announced this year’s theme as “Empowering Innovative Solutions” and a new award category “Community Inclusion Award.” They provided a comprehensive and informative presentation on soliciting, preparing, and editing PQA entries. They also discussed the minimum requirements, the importance of dates (deadlines), application content, word counts for the title of the proposal, and encouraged Managers to review the PQA guidelines thoroughly. More importantly, they provided excellent tips for



preparing winning entries! **Jackie Guevarra, Executive Director**, provided a brief presentation – preparation, expectation, tips – for Top Ten winners, including video production.

The deadline to submit PQA applications is June 28, 2019. All proposals must be electronically or hand-delivered to the Commission office by 5 p.m. – no exceptions!

### Power Point Presentation



**Dr. Shawn Phipps, Productivity Manager, Health Services - Rancho Los Amigos National Rehabilitation Center**, gave an outstanding presentation on “*Conflict Resolution*.” His presentation was very informative and contained valuable information that will assist Managers to define conflict and conflict resolution; identify core principles of conflict resolution and how to apply them in the workplace; identify the difference between individualist and

collectivistic cultural perspectives on conflict resolution; and identify strategies for effective conflict resolution that can be applied to the workplace. He also discussed how to manage resistance to organizational change, discussed conflict scenarios with Managers, and facilitated a group discussion on strategies to resolve them.

### Power Point Presentation

**Commissioner Palmer, PMN Liaison**, assisted with the opportunity drawing. The three winners were Jose Chew (Chief Executive Office), Tracy Holcombe (District Attorney’s Office), and Joan Pera (Probation). Congratulations to all the winners!



Commissioner Palmer and Jose Chew



Commissioner Palmer and Tracy Holcombe



Commissioner Palmer and Joan Pera

Natural  
History  
Museum  
of Los Angeles County

A special "Thank You" to Dawn McDivitt, Kiara Brown, Grace Cabrera-Romero, and Martha Garcia, Natural History Museum, for all of their assistance in making the PMN meeting a success! For additional information on the Museum, please visit <https://nhm.org/>.

